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August 6th, 2009

To whom it may concern,

María Eugenia Pérez worked for our organization as Project Manager supporting various key areas of our business with the highest quality and results, she completed the objectives for which we contracted her and exceeding our expectations.

She identified broken processes and negotiated improvements with various internal groups outside our organization that prevented serious customer dissatisfaction. She also implemented consolidation of dissimilar sales forecast information from various organizations that supported our performance monitoring process and our business goals without generating disruption for sales force.

María Eugenia also supported us in specific sales opportunities facing complex situations with the highest level of audience with great ease and results. She has also evidenced this same level of interpersonal skills managing relationships and difficult situations with co-workers at any level.

María Eugenia demonstrated her many talents and capabilities with the relentless care for details that characterizes her. She is a fast learner and knows how to manage ambiguity well, a trait that is required in our dynamic organization and in the nature of the work she was contracted for. María Eugenia is a great team member and a person that promotes team building, a true joy to work with.

I believe María Eugenia will be an asset for any company that recruits her professional services and I highly recommend.

If you need further information please feel free to contact me at (954) 489-4813 or email at [albertob@microsoft.com](mailto:albertob@microsoft.com)

Sincerely,

A handwritten signature in black ink, appearing to read "AB" with a stylized flourish.

Alberto Bustamante  
Public Sector Sales Manager  
Latin America Headquarters